

GENESYS

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Composer Help

End FCR Block

End FCR Block

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Use the End FCR block to indicate the end of a recording segment. There must be a matching End FCR block for each Start FCR block used.

Note: Starting and stopping at tapped points (as marked by the Start FCR block and either EndFCR block or the end of call) depends on the Prompt Queuing feature. For this reason, all Prompts between Start FCR and End FCR should have their Immediate Playback property set to true.

The End FCR block has the following properties:

The End FCR block has no page exceptions.

Name Property

Find this property's details under Common Properties.

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Condition Property

Find this property's details under Common Properties for Callflow Blocks.

Logging Details Property

Find this property's details under Common Properties for Callflow Blocks.

Log Level Property

Find this property's details under Common Properties for Callflow Blocks.

Enable Status Property

Find this property's details under Common Properties for Callflow Blocks.

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