

GENESYS

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Composer Help

Creating Routing Applications

Creating Routing Applications

This section describes how to create routing applications, both in the workflow designer and in the editor after workflow post installation configuration.

- IPD Planning and Preparation
- IPD is Starting SCXML Page
- Creating a New Routing Project
- Creating the IPD
- Creating a New Workflow Diagram
- · Using the SCXML Editor
- Using SCXML Templates
- Your First Routing Application
- Using URS Functions

Also see the video below on one way (out of many) to create a routing strategy. This video demonstrates the use Composer's Project and diagram templates. To optimize viewing, use the video button at the bottom to expand to full-screen.

Creating a Simple Routing Strategy

Link to video

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