

## **GENESYS**

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## Composer Help

Chinese Characters Do Not Display

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If Chinese UTF-8 characters cannot be displayed/used in the GRXML/VXML editor, install files for East Asian languages in Windows.

- 1. Select Start > Control Panel > Regional Settings.
- 2. Select the Languages tab.
- 3. Select Install files for East Asian languages.
- 4. Windows installs the necessary files for Chinese characters to be displayed correctly in most applications including Composer.