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## Composer Help

Welcome

# Welcome

Welcome to the Composer 8.1.5 Help. Composer is an **Integrated Development Environment (IDE)**, based on **Eclipse**, for developing:

- **Routing applications** for the Genesys **Orchestration Platform 8.x (ORS)**—which takes the Genesys core capability of routing, extends it, and integrates it tightly with other Genesys products.
- Voice applications for **Genesys Voice Platform (GVP) 8.1+**—a software suite, which unifies voice and web technologies to provide a complete solution for customer self-service or assisted service.

Expand the Table of Contents on the left to view all topics. Use the links below to get started in functional areas.

## Tip

You can also click **Search** at the top right. To search all Genesys docs, or just Composer, position the cursor immediately after the magnifying glass and press Enter. A search page appears. Composer is under **On-Premise Content**.

## Quick Start

See the **Composer Videos**, specifically the video on Getting Started After Installation.

- Use the information below **Quick Start** to learn how to create a simple routing strategy, attach data that will appear on the agent desktop, and route to the preferred agent.

## Videos

Don't miss the **Composer videos**. Since Orchestration Server executes the SCXML-based routing strategies created in Composer, you might also be interested in the **Orchestration Video**.

### Introduction to Composer

This section includes the following information:

### Validation, Debugging & Deployment

This section includes information on:

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**Sample Applications & Templates**

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[Routing Templates and Samples](#)

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**Orchestration Routing Applications**

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[Creating Routing Applications](#)

[Sample DNIS Routing Application](#)

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[Routing Block Palette Reference](#)

**Installation, Videos, Troubleshooting**

This section includes information on:

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[Installation Video](#)

[Installation/Deployment Guide](#)

[Troubleshooting](#)

[Best Practices](#)

[Useful Resources](#)

**Common Voice & Route Functionality**

This section includes information on:

**Links to Useful Docs**

This section includes information on:

[Code Generation](#)

[Exception Events](#)

[Diagram Preferences](#)

[Defining Variables](#)

[Expression Builder](#)

[Orchestration Server Wiki](#)

[Orchestration Server Extensions](#)

[SCXML Language Reference](#)

[Genesys Voice Platform Wiki](#)

[System-Level Guides](#)