

GENESYS[®]

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Composer Help

View Toolbars

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View Toolbars

The title bar of a view contains a toolbar. This topic describes the following view toolbars:

Project Explorer

The Project Explorer toolbar is shown below.



Each toolbar button is identified in the table below.

Collapse All Select to collapse all of the current elements in the view.
Link Open Editors When you have multiple files open for editing, select to bring an open file to the foreground (make its editor session the active editor) every time you select that open file in one of the navigation views.
 View Menu Select to show additional actions for this view. Top Level Elements. Select from Projects or Working Sets (see below). Folder Presentation. Select from Flat or Hierarchical. Working Set. Select from Window Working Sets, No Working Sets, Selected Working Sets. Working sets group elements for display in views or for operations on a set of elements. The navigation views use working sets to restrict the set of resources that are displayed. If a working set is selected in the navigator, only resources, children of resources, and parents of resources contained in the working set are shown. Deselect Working Set. Deselects the active working sets. All elements are shown after

 invoking this action Edit Active Working Set. Opens the Edit Working Set wizard to edit the currently active working set. Package Presentation. Select from Flat or Hierarchical. Customize View. Allows you to filter the Project Explorer view to hide projects, folders, or files that you do not want to see.
 Link Editor. Brings an open file to the foreground (makes its editor session the active editor) every time you select that open file in one of the navigation views.

Bookmarks View

The Bookmarks view is shown below.

💷 Bookmarks 🛛			~ - 8)
2 items			
Description 🔻	Resource	Path	Location
My Bookmark	JanesFile.txt	JaneQuser	line 3
An important bookm	JanesFile.txt	JaneQuser	line 5

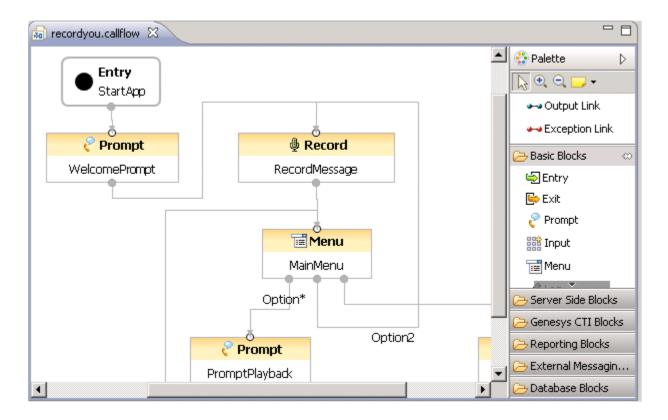
Each view button is identified in the table below.

Select to show additional actions for this view.
 Sort By: Select from Description, Resource, Path, Location, Ascending.
New Bookmarks View.
 Configure Contents. Opens a window where you can filter the contents of the Bookmarks tab.
 Columns. Opens a dialog box where you can set the width and move the following columns up and down: Description, Resource Path, and Location columns.
 Preferences. Opens a dialog box where you can hide and show the following columns: Description, Resource, Path, Location, Creation Time, ID, Type.

Minimize Minimizes the Bookmarks tab.
Maximize Maximizes the Bookmarks tab.

Canvas View

The canvas is where you create callflows for your voice applications and workflows for your routing applications. The Canvas view toolbar is shown below in the upper-right.



Each view button is identified in the table below.

Minimize Minimizes the Canvas area.
Maximize Maximizes the Canvas area.

Palette View

The Palette contains link tools as well as various types of blocks. To create callflow diagrams, the block categories are: Basic Blocks, Server Side Blocks, CTI Blocks, Reporting Blocks, External Message Blocks, Database Blocks, and Context Services Blocks. To create workflow diagrams, the block categories are: Flow Control Blocks, Routing Blocks, Voice Treatment Blocks, Server Side Blocks, eService Blocks, and Context Services Blocks. The Palette view toolbar is shown below.

😳 Palette	⊳
🛶 Output Link	
🛶 Exception Link	
🗁 Basic Blocks	⇔
i Entry	

Each toolbar button is identified in the table below.

13	Select Use to select a block for a califlow or workflow.
•	Zoom In Click left to zoom in, Shift + left click to zoom out, drag to zoom to selection.
Q	Zoom Out Click left to zoom out, Shift + left click to zoom in.
- ▼	Create Note Click to create a note, text document, or note attachment. When creating note objects in a diagram there are two ways to create them. After selecting the note tool, you can either click a single point or drag a box to indicate initial size. In the former case, the note will continue to grow horizontally as text is entered. With the latter case, text will automatically wrap text using the input width.

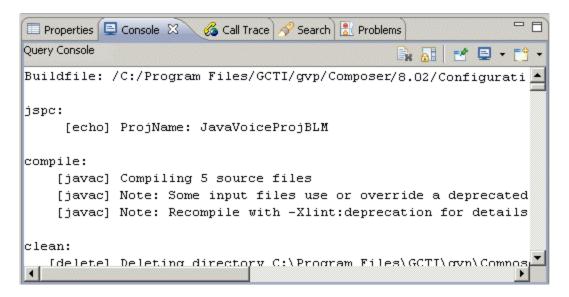
Properties View

The Properties view shows the properties for a selected block and allows you to set/modify them. An example Properties view and toolbar is shown below.

Properties	🛿 📃 Console 🔏 Call Trace	🔗 Search 🔝 Problems 🛛 🔚 莽 🗔 🍸 🗖 🕻
👫 Prompt E	Block Prompt1	
Model	Property	Value
nouei	🗉 🗉 Block	
Appearance	Name	I≣ Prompt1
	Prompt	
	Bargeintype	🖅 speech
	Clear Buffer	🔤 false
	Immediate Playback	🔤 false
	Interruptible	🔤 true
	Prompts	♦ Hello World
	Timeout	L 0

E	Show Categories If enabled, method, field and type labels contain the categories specified in their block properties
	Show Advanced Properties If enabled, the Properties view shows advanced properties.
	Restore Default Value Use after changing a value in the Properties view to revert back to the default value.
	View Menu Select to show additional actions for this view: Show Categories, Show Advanced Properties, and Columns.
	Minimize Minimizes the Properties tab.
	Maximize Maximizes the Properties tab.

You can change settings for consoles on the Window Preferences Run/Debug Console page. An example Query Console view is shown below.



	Clear Console Clears the currently active console.
	Scroll Lock Changes if scroll lock should be enabled or not in the current console.
1	Pin Console Pins the current console to remain on top of all other consoles.
	Display Selected Console Opens a listing of current consoles and allows you to select which one you would like to see.
1	Open Console Opens a new console of the selected type.

Call Trace View

The Call Trace view displays metrics which describe the events occurring in the application, such as recognition events, audio playback, user input, errors and warnings, and application output. An example Call Trace view and Toolbar are shown below.

Properties	🐻 Promp	ts Man 🔝 Problems 💷 Console 🔏 Call Trace 🛛 🔍 💷 Bookmarks) 🖵 🗖	E
Call Trace <term< th=""><th>ninated></th><th>😔 🗕 🗐 🤟</th><th>3</th></term<>	ninated>	😔 🗕 🗐 🤟	3
Timestamp	Cate	Text	•
2009-05	🍞 pl	appl_begin INIT_URL=http://172.21.26.61:8080/SpeechInput/src-gen/Mai	
2009-05	🃝 pl	wf_lookup http://172.21.26.61:8080/SpeechInput/src-gen/Main.studio_di	
2009-05	🍞 pl	fetch_start document:http://172.21.26.61:8080/SpeechInput/src-gen/Mai	
2009-05	🍞 pl	wf_lookup file://C:/Program Files/GCTI/gvp/VP Media Control Platform 8.1/	
2009-05	🍞 pl	fetch_start document:file://C:/Program Files/GCTI/gvp/VP Media Control Pl	
2009-05	📝 pl	wf_arrived s (file):file://C:/Program Files/GCTI/gvp/VP Media Control Platfo	-

🧐 ▾	Call Trace History		
	Lists past calls. Once you select a past call, shows call trace history for that past call.		
1000	Terminate		
	Terminates the process that is associated with the current Process Console.		
	Filter Metrics		
	Brings up the Filter Metrics dialog box where you can select the following filters: Platform actions, User input, Application output, Document flow, Errors and warnings.		

Search View

The search dialog lets you perform text string, File, Java, and JavaScript searches. When you first click the Search tab, there is a link to bring up the Search dialog box. The figure below shows the results of an example search and the toolbar.

🔲 Properties 🕞 Prompts Manage 🔝 Proble	ems 📮 Co	nsole 🔏	Call Trace	🔗 Search	1 23 -	
	₽ 0	××		87 =	🐶 • 🛃	~
'Welcome' - 77 matches in workspace						
🖂 寢 SpeechInput						
🚊 🗁 Callflows						
🖻 📄 Main.studio_diagram (3 matches	s)					
	PromptBlock	" xmi:id="	_rjAFkCqVE	d64vrQh4iF	Y7A" name='	"
⇒ 23: <prompts name="</th" xmi:id="_NDb</td><th>ovUCqWEd6</th><th>4vrQh4iFY</th><th>'7A"><td>"Welcome Pi</td><th>rompt_Promp</th><td>) 🖵</td></prompts>	"Welcome Pi	rompt_Promp) 🖵			
 أ 					Þ	Г

Each toolbar button is identified in the table below.

д	Show Next Match
	Shows the next items that meets the search criteria.
Û	Show Previous Match
	Shows the previous item that met the search criteria.
	Remove Selected Matches
×	Removes matched items that you have selected from the results .
Sile	Remove All Matches
-74 -	Removes all matches from the results.
	Expand All
	Select to expand all of the current elements in the view.
8	Collapse All
	Select to collapse all of the current elements in the view.
92	Run Current Search Again
No. 1	Repeats the search with currently-defined parameters.
	Cancel Current Search
	Cancels the current search.
Ea	Show Previous Searches
	Displays a list of previous searches.
F.A.	Pin the Search View
	Pins the current search view to remain on top of all other views.
-	View Menu
	Select from the following: Show as List, Show as tree, Filters, Preferences.

As you work with resources in the workbench, various builders may automatically log problems, errors, or warnings in the Problems view. For example, when you save a Java source file that contains syntax errors, those will be logged in the Problems view. When you double-click the icon for a problem, error, or warning, the associated block is highlighted in the canvas area. Also see topics Diagram Validation and Validating a Single Flow Diagram.

Problems View

An example Problems view with toolbar is shown below.

🔲 Properties 🕞 Prompts Manage [Problems 🛛	📃 Console 🔏	Call Trace 🔗	Search 🗖 🗖
0 errors, 2 warnings, 0 others 🗢				
Description	Resource 🔺	Path	Location	Туре
🗉 💧 Warnings (2 items)				
💧 locations.gbuilder doesn't ha	locations.gbuilder	SpeechInput/	Unknown	Composer Proje
💧 services.gbuilder doesn't ha	services.gbuilder	SpeechInput/	Unknown	Composer Proje
•				•

	View Menu
▽	Select to show additional actions for this view. Show: All Errors, Warning on Selection, Show All. Group By: Java Problem Type, Type, JavaScript Problem Type, Severity, None. Sort by: Description, Resource, Path, Location, Type, Ascending New Problems View Configure Contents. Opens a window where you can filter the contents of the Problems tab. Columns. Opens a dialog box where you can set the width and move the following columns up and down: Description, Resource Path, and Location. Preferences. Opens a dialog box where you can hide and show the following columns: Description, Resource, Path, Location, Creation Time, ID, Type.
	Minimize
	Minimizes the Problems tab.
	Maximize
	Maximizes the Problems tab.

Statistics Manager View

The Statistics Manager view lets you easily create, delete, and organize created statistics into folders.

🔲 Properties 🚼 Problems 🗔 Statistic	is Manager 🔀	L ListOb;	jects Manag	er 🛄 C	onsole 🖸	🗳 🗶 🖗 🖉	
ype filter text							
Name	Туре	Category	Subject	Filter	Access		
📅 CallsWaiting	Predefined						
📅 InVQWaitTime	Predefined						
📅 PositionInQueue	Predefined						
📅 RStatCallsInQueue	Predefined						
📅 RStatCallsInTransition	Predefined						
📅 RStatCost	Predefined						
📅 RStatExpectedLBEWTLAA	Predefined						
📅 RStatExpectedLoadBalance	Predefined						-

1977	Add New Folder
	You have the option of creating folders to organize statistics that you create. Click this button to create a new folder.
150-	Add New Statistic
	To build a new statistic, select a folder and click this button to bring up Statistics Builder.
~	Delete Selected Item
×	To delete a statistic that you have created, select the statistic and click this button to delete.

Help View

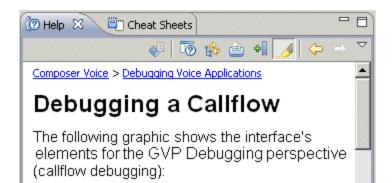
The Help view shows the following toolbar after selecting Search from the Help menu.

🕜 Help 🕱 📋 Cheat Sheets	- 8	
	🛛 🐙 🛛 🗄 📕 🗘 🔿 🍸	
💖 Search		
Search expression:		
Watch Expression	▼ Go	
Search scope Default		
▼ Local Help (1-10 of 16 hits)	·	
Reevaluate Watch Expression Select the Reevaluate Watch Expression command to force the selected watch expression to be evaluated. [Reevaluate Watch Expression] [Related Reference] Expressions View		
Disable Watch Expression Select the Disable command to disable the selected watch		

Each toolbar button in the Help view is identified in the table below.

	Show All Topics
	Select to display all available Help topics.
8	Show Result Categories
	Select to display the categories for the Help results.
	Show Result Descriptions
	Select to display the descriptions of the Help topics.
\$	Back
	Move back through topics.
<	Forward
	Move forward to next topic.

Once you select a topic, the toolbar changes as shown below.



	Show All Topics Select to display all available Help topics.
0	Show in External Window Select to display the results in an external window.
	Show in All Topics Select to display the results in all topics.
e	Print Select to print the results/topic.
\$	Bookmark Select to bookmark the results/topic
	Highlight Search Term Select to highlight a search term.
\$	Back Move back through results.
<₽	Forward Move forward to next result.