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Composer Help

[Update Block](#)

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Update Block

Use the Update block to update the criteria associated with an outstanding [submit](#) request. Can be used for both voice and multimedia interactions. For more information, see the *Orchestration Server Developer's Guide*, Queue Interface, [Action Elements](#), <update> Action Element.

Name Property

Find this property's details under [Common Properties](#).

Block Notes Property

Find this property's details under [Common Properties](#).

Condition Property

Find this property's details under [Common Properties](#).

Enable Status Property

Find this property's details under [Common Properties](#).

Logging Details Property

Find this property's details under [Common Properties](#).

Log Level Property

Find this property's details under [Common Properties](#).

Priority Property

To use this optional property, click the down arrow under Value and select the variable, which contains a value expression returning the current priority of the update request. For more information, see <http://www.w3.org/TR/scxml/#ValueExpressions>.

Request ID Property

Specify either:

- a variable holding the request ID of an outstanding queuing request;
- or a Target/Route Interaction block (Block Reference).

Timeout Property

Keep the default of 30 (added in 8.1.440.18), or enter a value to be used to update the routing timeout for the pending queuing request (the initial queueing timeout is usually specified using the [Target block Timeout property](#) or the [Route Interaction block Timeout property](#)). For more information, see the *Orchestration Server Developer's Guide*, Queue Interface, [Action Elements](#), <update> Action Element, timeout.

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new [ORS Extensions](#) property.