

# **GENESYS**

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**SNMP Block** 

# SNMP Block

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Use the SNMP block to send SNMP traps from the application. This uses the NGI 'dest' extension attribute of the <log> tag. All application-generated SNMP traps are mapped to a single TrapID as defined by the MCP. The EnableSNMP voice application variable is a flag to turn SNMP traps on or off from the SNMP block. The SNMP block has the following properties: The SNMP block has no page exceptions.

### Name Property

Find this property's details under Common Properties.

### **Block Notes Property**

Can be used for both callflow and workflow blocks to add comments.

# Condition Property

Find this property's details under Common Properties for Callflow Blocks.

## Logging Details Property

Find this property's details under Common Properties for Callflow Blocks.

# Log Level Property

Find this property's details under Common Properties for Callflow Blocks.

#### **Enable Status Property**

Find this property's details under Common Properties for Callflow Blocks.

# Message Property

The Message property uses a dynamic variable as the message for the SNMP trap. To assign a variable as an SNMP trap:

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- 1. Select the Message row in the block's property table.
- 2. In the Value field, enter the name of the variable containing the message for the SNMP trap.

The SNMP block will append the following information to the log message:

- session-id
- block name

The format will be: <session-id>::<block-name>::<log message>

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