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Composer Help

Orchestration Options

Orchestration Options

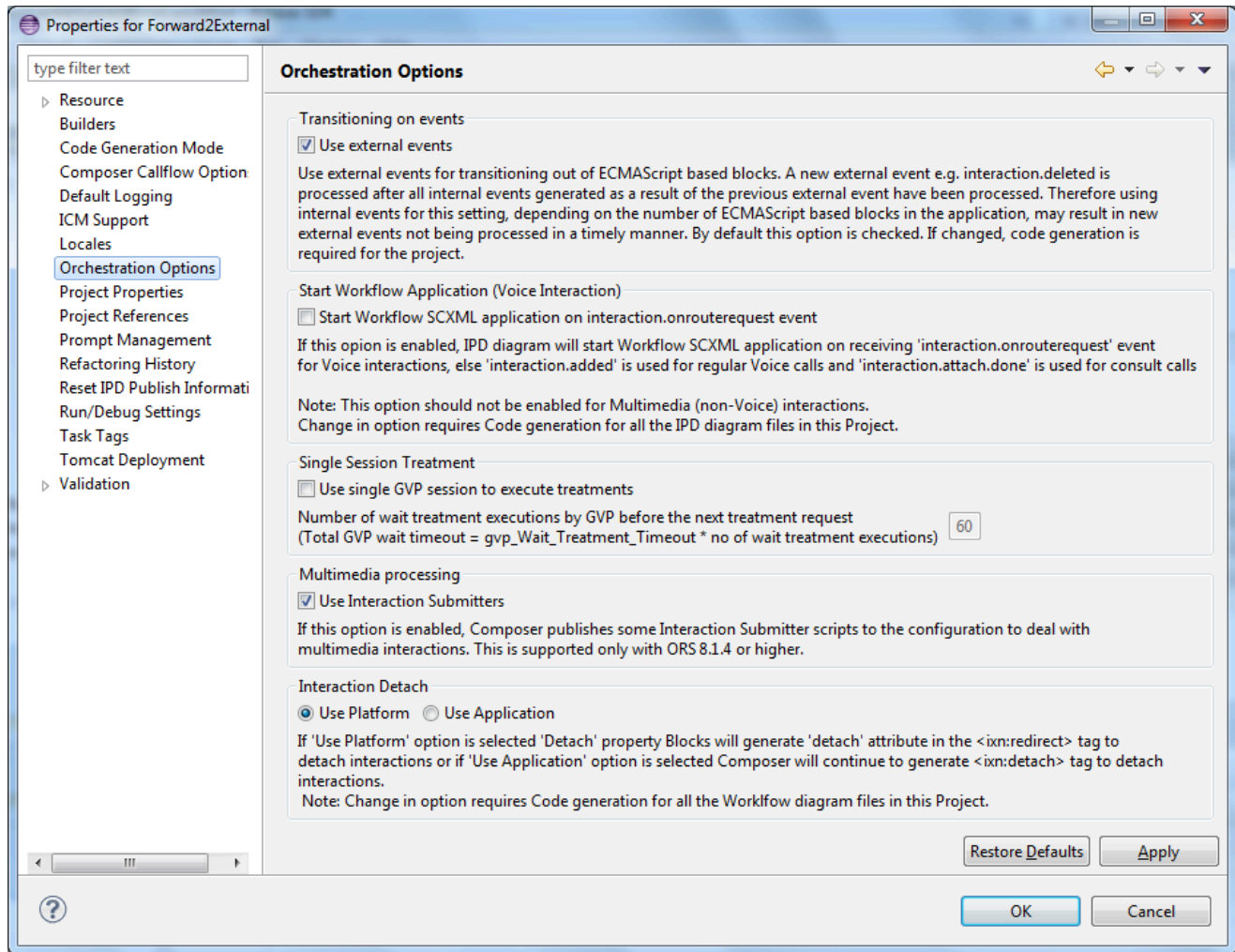
Using Composer, you can create **Routing applications** for the Genesys **Orchestration Platform 8.x** (ORS)—which takes the Genesys core capability of routing, extends it, and integrates it tightly with other Genesys products.

There are two ways to view **Orchestration Server** options:

1. Right-click a Project and selecting Properties.
2. When a Project is selected, click the Properties menu and select Properties.

In the resulting dialog, select Orchestration Options. The options are:

- **Use External Events**
- **Start Workflow SCXML application on interaction.onrouterrequest event** (described below)
- **Use Single GVP Session to Execute Treatments**
- **Use Interaction Submitters**
- **Interaction Detach**



Also see:

- [Orchestration Preferences](#)
- [Orchestration Extensions](#)

Start Workflow SCXML application on interaction.onrouterequest Event

Starting with 8.1.400.37, Composer adds a Project-level option, **Start Workflow SCXML application on interaction.onrouterequest event**, that you can use to control the start of a workflow SCXML application. If enabled, an interaction process diagram will start the workflow diagram SCXML upon receiving the `interaction.onrouterequest` event for voice interactions. If this option is not enabled, Composer will use the `interaction.added` event for regular voice calls and

the `interaction.attach.done` event for consult calls. To change this option, you must generate code for all the interaction process diagram files in a Project. By default, this option is not enabled. As result, older applications will continue to start the workflow diagram SCXML upon receiving the `interaction.added` event. This option should not be enabled for multimedia (non-voice) interactions. Composer also adds the `interaction.onrouterequest` event to the default set of voice event handlers.