

## **GENESYS**

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Composer Help

Introduction to Routing Workflows

## Introduction to Routing Workflows

This section gives a high-level overview of creating SCXML-based routing strategies ("workflows") in Composer's integrated development environment.

- What is a Routing Workflow
- Architecture Diagram for Workflows
- Workflow Example and Palette
- SCXML File Editor
- Sessions and Interactions
- Interaction Process Diagrams

Composer Help 2