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Composer Help

Branching Common Block

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The Branching block is used for both routing and voice applications. Use the Branching block as a decision point in a callflow or workflow. It enables you to specify multiple application routes based on a branching condition. Depending on which condition is satisfied, the call follows the corresponding application route. A default path is automatically created once the conditions have been defined. If the application cannot find a matching condition, it routes the call to the default flow.

Date/Time Functions

You can open [Expression Builder](#) from the [Condition](#) property and access the following date/time URS functions (**Data Category=URS Functions > Data Subcategory=genesys**):

- `_genesys.session.timeInZone(tzone)`
- `_genesys.session.dayInZone(tzone)`
- `_genesys.session.dateInZone(tzone)`
- `_genesys.session.day.Wednesday`
- `_genesys.session.day.Tuesday`
- `_genesys.session.day.Thursday`
- `_genesys.session.day.Sunday`
- `_genesys.session.day.Saturday`
- `_genesys.session.day.Monday`
- `_genesys.session.day.Friday`

The Branching block has the following properties:

Exceptions Property

The Branching block has no page exceptions.

Name Property

Find this property's details under [Common Properties for Callflow Blocks](#).

Block Notes Property

Find this property's details under [Common Properties for Callflow Blocks](#).

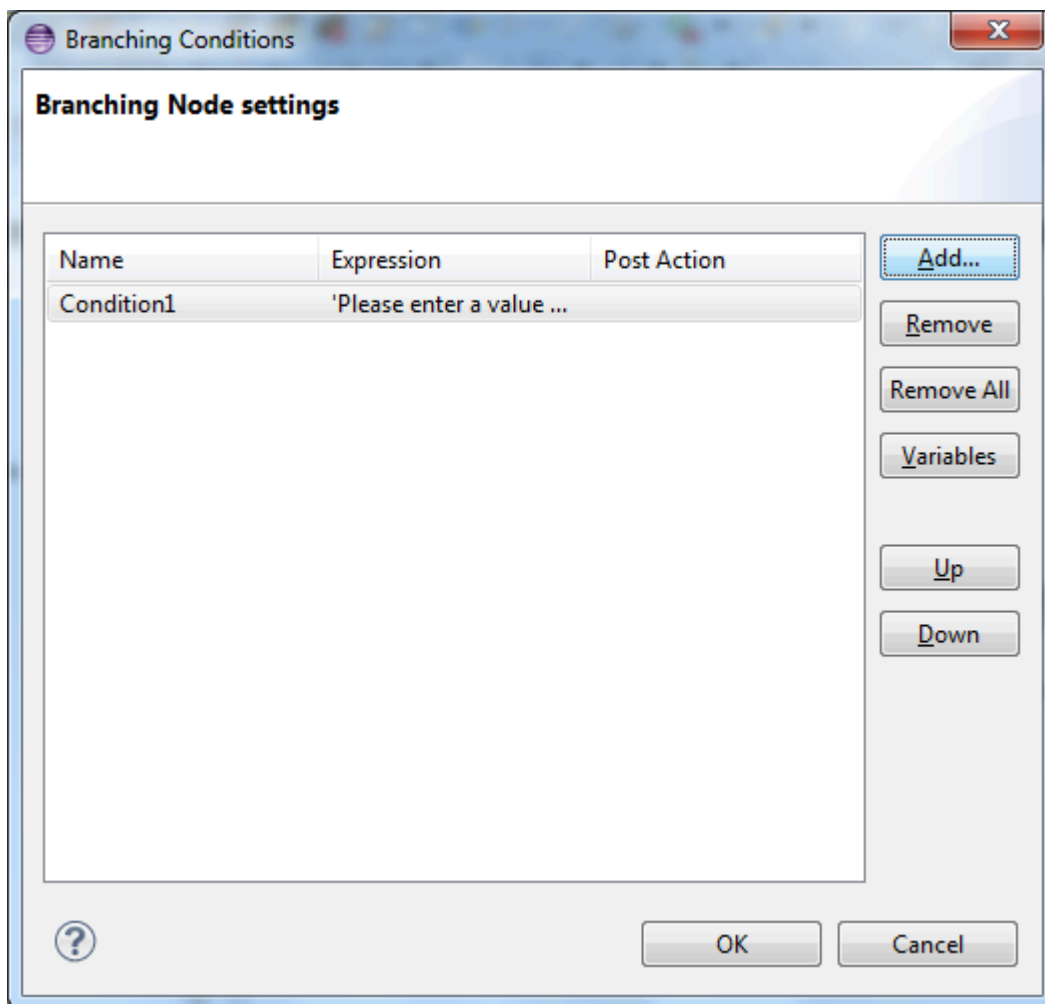
Exceptions Property

Find this property's details under [Common Properties for Callflow Blocks](#). You can also define [custom events](#).

Conditions Property

This property allows you to define scripts for branching conditions and post-processing.

1. Click under **Value** to open the Branch Node setting dialog box.



2. Click **Add**.
3. Change the default **Name** to a more descriptive name.
4. Under **Expression**, click under **Value** to open [Expression Builder](#) where you can define a script for a

branching expression.

- Composer 8.1.410.14 adds a new Post Action column. Click opposite **Post Action** to open Expression Builder where you can define a script for post-processing. The post-processing script get executed if the configured option/condition was selected.
- Click **OK** when done.

Logging Details Property

Find this property's details under [Common Properties for Callflow Blocks](#).

Log Level Property

Find this property's details under [Common Properties for Callflow Blocks](#).

Enable Status Property

Find this property's details under [Common Properties for Callflow Blocks](#).