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# Composer Help

## Voice Block Palette Reference

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When you **create a voice application**, You use the callflow diagram blocks, located on the palette, to develop voice applications. The palette contains the link tools, and various categories of blocks used to build callflow diagrams:

- **Basic Blocks**
- **Database Blocks**
- **Computer Telephony Integration (CTI) Blocks**
- **External Message Blocks**
- **Reporting Blocks**
- **Server-Side Blocks**
- **Outbound Blocks**

The **Common Blocks** section describes blocks that can be used by both routing and voice applications.