

# **GENESYS**

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TLib Block

## TLib Block

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Use this block in workflows and sub-workflows that will use <session:fetch> method="tlib". The block exposes properties to form a TLib request to set agent status not ready equivalent to TAgentSetNotReady. It also sets srcexpr and <content> element to make it possible to form generic TLib requests. The TLib block has the following properties:

## Name Property

Find this property's details under Common Properties for Workflow Blocks.

### Block Notes Property

Find this property's details under Common Properties for Workflow Blocks.

## **Exceptions Property**

Find this property's details under Common Properties for Workflow Blocks.

## Condition Property

Find this property's details under Common Properties for Workflow Blocks.

## Logging Details Property

Find this property's details under Common Properties for Workflow Blocks.

## Log Level Property

Find this property's details under Common Properties for Workflow Blocks.

#### Result Property

Response returned from the TLib function. You may use this property to assign the collected data to a user-defined variable for further processing.

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- 1. Select the Output Result row in the block's property table.
- 2. In the Value field, click the down arrow and select a variable.

## **Application Property**

The T-Server application object in Configuration Server that represents the third party server to be contacted. You can select Configuration Server, enter a literal or enter a value.

### Content Property

Use this property to specify input parameters to be passed to the specified TLib function. You can enter as literals and enter property names and values or select a variable.

## **URL Property**

Select the variable that contains the URI for the TLib function that is to be used.

## **Enable Status Property**

Find this property's details under Common Properties for Workflow Blocks.

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