

GENESYS

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Composer Help

Pause Block

Pause Block

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Use this block to suspend treatment processing for a specified duration.

- If a treatment block other than the IVR block precedes the Pause block, that treatment continues for the duration of the Pause treatment.
- In the case of a preceding IVR treatment, the Pause treatment starts only after the interaction has been returned to the routing point. Then the caller hears nothing for the specified time interval.

The Pause block has the following properties:

Name Property

Find this property's details under Common Properties.

Block Notes Property

Find this property's details under Common Properties.

Exceptions Property

Find this property's details under Common Properties.

Condition Property

Find this property's details under Common Properties.

Logging Details Property

Find this property's details under Common Properties.

Log Level Property

Find this property's details under Common Properties.

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Enable Status Property

Find this property's details under Common Properties.

Duration Property

Select the variable to contain the time in seconds for which treatment processing should be suspended.

Unit Property

click the down arrow and select either **second** or **millisecond**.

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