

GENESYS

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Composer Help

GoTo Block

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Use this block to direct the application to a specific URL. This block enables you to pass parameters in the current application to the URL by selecting them from the User Parameters list. This block is normally used to transfer to another voice application. Genesys recommends that you use subcallflows for modularizing the application and the GoTo block for calling an external application. Note: If an application enables Voice Application Reporting, Genesys recommends that you use subcallflows instead of a GoTo block. The GoTo block has no page exceptions. The GoTo block has the following properties:

Name Property

Please find this property's details under Common Properties.

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Condition Property

Find this property's details under Common Properties for Callflow Blocks.

Logging Details Property

Find this property's details under Common Properties for Callflow Blocks.

Log Level Property

Find this property's details under Common Properties for Callflow Blocks.

Enable Status Property

Find this property's details under Common Properties for Callflow Blocks.

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Parameters

Use to select variables/parameters to pass to the target application. Note: If the Type property is set to ProjectFile, the Parameters property does not apply. To select parameters (Type property is set to URL):

- 1. Click the Parameters row in the block's property table.
- 2. Click the button to open the Parameters dialog box.
- 3. Select individual parameters, or click Select all or Deselect all as needed.
- 4. Click OK to close the Parameters dialog box.

Type

Sets the type of the destination application. There are two options:

- URL--The destination application can be found at the location specified in the Uri property.
- ProjectFile--The destination can be another location inside the same Composer Project.

To select a value for the Type property:

- 1. Select the Type row in the block's property table.
- 2. In the Value field, select URL or ProjectFile from the drop-down list.

URI

Specifies the destination (URL or Composer Project) depending on the value of the Type property. To set a URL destination for the Uri property (Type property is set to URL):

- 1. Select the Uri row in the block's property table.
- 2. In the Value field:
 - 1. Type a valid URL, which can be specified as a relative path if the file is in the same project (for example, .../src/WSJNews.vxml).
 - Or select a variable from the drop-down list.

To set a Composer Project destination for the Uri property (Type property is set to ProjectFile):

- 1. Click the Uri row in the block's property table.
- 2. Click the button to open the Uri dialog box.
- 3. Select a Voice Project file in the list.
- 4. Click OK to close the Uri dialog box.

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