Composer Deployment Guide

Composer 8.1.3 Deployment Guide

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This guide describes how to deploy Composer, an Integrated Development Environment used to develop applications for:

Voice applications for Genesys Voice Platform (GVP) 8.1+—a software suite, which unifies voice and web technologies to provide a complete solution for customer self-service or assisted service.

Routing applications for the Genesys Orchestration Platform 8.x, which includes:

- Universal Routing Server (URS)—which enables intelligent distribution of voice and multimedia interactions throughout the enterprise.

- Orchestration Server (ORS)—an open standards-based platform with an SCXML engine, which enables the customer service process.

ORS is responsible for executing orchestration logic (SCXML) that is provided by an application server (such as an application server hosting an SCXML-based routing application created in Composer). The responsibility of URS within the Orchestration Platform is to provide a necessary service to Orchestration Server to support Routing functions.

About This Document	What is Composer?
This section includes:	This section introduces Composer:
Intended Audience	Composer GUI
Contacting Customer Care	Debugging Applications
New in 8.1.3	Other Composer Features
New in 8.1.2	

Before Installation	Requirements and Support
This section includes information on:	This section includes information on:

Installation Video

Installing as Eclipse Plugin

Update Site

Application Server Requirements

Third Party and Other Software Requirements

Application Server Requirements

Database, Speech Engine, SIP Phone, Web Browser Support

Installing Composer

This section includes information on:

Before Installing

Installing Composer on Windows

Displaying the Interface

Windows 7 and Server 2008 32 Bit

Viewing a Sample Application

Post Installation Configuration

This section includes information on setting preferences and other post-installation steps prior to using Composer:

Tomcat, IIS, Debugging, Ports, GAX, Proxy, Business Rules, ORS and Routing Point, Config Server, Context Services, Migration, and other setttings

Uninstalling and Reinstalling

This section describes:

Uninstalling and Reinstalling Composer

Links to Useful Docs

This section directs you to:

Orchestration Server Documentation

Orchestration Server Extensions

SCXML Technical Reference

Genesys Voice Platform Documentation

System-Level Guides