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CX Contact Deployment Guide

Using Kubernetes to Deploy CX Contact

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This topic and its related subtopics describe everything you need to know to deploy CX Contact using Kubernetes.

Before you Begin

- Prepare a single VM or set of VMs for the CX Contact deployment.
- Install Docker Engine CE on the VM(s) running RHEL 7.0.
- Pull CX Contact and GWS Docker images from an FTP directory and import them into an internal Docker registry. Your Genesys representative will provide you with access information to the FTP directory.
- Install Kubernetes according to the installation instructions on the [Kubernetes documentation site](#). You can also refer to the [Genesys Docker Deployment Guide](#) for information about Kubernetes and High Availability.
- Install Helm according to the instructions outlined on the [Helm documentation site](#).

Once you've completed these mandatory procedures, return to this manual to learn how to complete an on-premise deployment of CX Contact. Start by reviewing the [Prerequisites](#).