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CX Contact Help

[Configure a Dashboard Row](#)

Configure a Dashboard Row

Important

The content of this document has been moved and is no longer being updated in this location.
For the latest content and most recent updates, see the [CX Contact Help](#) on the Genesys Multicloud site.

In each Analytics dashboard you can create one or more rows. The dashboard row enables you to control the specific dashboard layout with height and row order configuration options.

To configure a dashboard row:

1. Hover over the three small blue rectangles  to the left of the row you want to configure and when the

options appear click the Configure row option .

2. In the **General** tab, configure following options:
 - Title - The name of the row.
 - Height - The row height.
 - Editable - Enables you to lock the specific dashboard so that it cannot be changed in the future.
 - Collapsible - Select Collapsible to enable the Collapsible Row option.
3. In the **Panels** tab, delete, move, and/or hide the existing panels.
4. In the **Add Panel** tab, create a new panel for the selected row. For details about creating a new panel refer to the [Create an Analytics Dashboard Panel](#) page.
5. Click **Save**.

Related Topics

- [Configure a Dashboard](#)
- [Create an Analytics Dashboard Panel](#)