

GENESYS

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CX Contact Help

Device Import Detail Report Dashboard

Device Import Detail Report Dashboard

Important

The content of this document has been moved and is no longer being updated in this location.

For the latest content and most recent updates, see the CX Contact Help on the Genesys Multicloud site.

The Device Import Detail Report Dashboard 🖳 contains data about Device Import Detail Report results.

Device Import Detail Reports can contain data associated with one or more of the following fields.

Important

Other 1-N fields of type string are supported for the Device Import Detail Record Dashboard.

Field	Туре	Description
@timestamp	date	The ISO format of the index timestamp.
jobid	keyword	The Import jod ID.
jobts	date	The timestamp of the start of the Import job.
importfile	keyword	The original input Import file name.
line	integer	The line number in the Import file.
useSpecificationFile	keyword	The Specification file.
mappingfile	keyword	The name of the Specification file.
ccid	keyword	Contact center ID.
listid	integer	Calling list database ID.
listTableName	keyword	Calling list database table name.
chain_id	integer	Indicates the Contact ID in the database table.

Field	Туре	Description
customTZMap	boolean	The selected Custom Time Zones.
listName	keyword	Calling list name.
id	keyword	The Index ID.
type	keyword	The type of list.
chain_n	integer	The number of the device in the contact/chain.
contact_info	keyword	The phone number that should be dialed.
defaultRegion	keyword	The Settings default region configuration.
accepted	byte	Indicates if the recorded has been accepted. 0-false, 1-true.
dbAccepted	integer	Indicates whether or not an error occurred when the saving to the database. 0 - was error, 1 - no. Default value is 1.
error	keyword	Indicates the processing device error.
deviceIndex	short	Device index.
maskValue	long	Device mask value.
mask	object	Device mask per bits.
deviceDigits	text	The original Input file device string.
e164	keyword	The e164 format of the device number.
countryCode	keyword	Country code.
areaCode	keyword	Area code.
exchange	keyword	The device number Exchange part.
restOfNumber	keyword	The Rest part of the device number.
extension	integer	Extension
tzuid	integer	Device Time Zone Java UID.
state_code	keyword	The State code detected in the device number.
country_code_iso	keyword	Device ISO Country code.

Related Topics

Configure a Dashboard

- Configure a Dashboard Row
- Create an Analytics Dashboard Panel