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## CX Contact Help

[Lists](#)

# Lists

## Important

The content of this document has been moved and is no longer being updated in this location.  
For the latest content and most recent updates, see the [CX Contact Help](#) on the Genesys Multicloud site.

Use this section of the user interface to create and manage contact lists.

## Link to video

What do you want to do?

### [+] Lists

- [Learn about supported file formats](#)
- [Learn about the fields and field labels in a contact list](#)
- [Learn about contact list database tables](#)
- [Import a contact list](#)
- [View import activity](#)
- [Export a contact list](#)
- [Apply phone number filters](#)
- [Define list weighting](#)
- [Edit a contact list](#)
- [Delete a contact list](#)
- [Create a data mapping schema](#)
- [Add contacts to a contact list](#)
- [Permanently remove contacts from a contact list](#)

### [+] List Rules

- [Create an upload rule](#)

- [Create a selection rule](#)
- [Create a filtering rule](#)
- [Edit a list rule](#)
- [Delete a list rule](#)
- [Duplicate a list rule](#)

## **[+] List Automation**

- [Create a List Automation job](#)
- [Schedule a run](#)
- [Learn about supported FTP address formats](#)
- [Create List Automation rules](#)
- [View job details](#)

## **[+] Specification Files**

- [Import specification files](#)

## **[+] Contact Search**

- [Search for a contact](#)