GENESYS™

User's Guide

UCS Role Privileges

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UCS Role Privileges

Purpose: Describes the role privileges that are specific to UCS.

Contents

Description

Roles determine what actions a specified user may perform on a specified object. In UCS/CS, the user is most commonly an application; for further explanation, see Role-Based Access Control in the Context Services Developer's Guide. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator.

To enable the use of roles, the `use-role` option must have the value `true`.

Framework 8.0 Genesys Administrator Help and the *Genesys Security Guide* provide general information on how to use Genesys Administrator and Management Framework to configure access permissions.

Privilege Groups

The following tables place privileges in related groups, as they appear in Genesys Administrator.

Customer related

Privilege
Create Customer Profile
Create Customer Profile Extension
Delete Customer Profile Extension
Read Customer Profile
Read Customer Profile Extension
Update Customer Profile
Update Customer Profile Extension

Service related

Privilege
Create Service Extension
Delete Service Extension
Read Service
Read Service Extension
Start Service
Stop Service
Update Service Extension

State related

Privilege
Create State Extension

Privilege
Delete State Extension
Read State
Read State Extension
Start State
Stop State
Update State Extension

Task related

Privilege
Create State Extension
Delete State Extension
Read State
Read State Extension
Start State
Stop State
Update State Extension
Create Task Extension
Delete Task Extension
Read Task
Read Task Extension
Start Task
Stop Task
Update Task Extension

Schema management related

Privilege
Create Id Keys
Create Profile Extension Schema
Create Service Extension Schema
Create States Extension Schema
Create Tasks Extension Schema
Read Business Attributes
Read Genesys Administrator Roles
Read Id Keys
Read Profile Extension Schema
Read Service Extension Schema
Read States Extension Schema
Read Tasks Extension Schema

System management related

Privilege
Change server mode
Get content from interaction
Read server information