

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

User's Guide

Prepare Your Deployment in UCS

Prepare Your Deployment in UCS

Describes all of the required procedures for deploying UCS and its Context Services capabilities for the Customer Profile API. For a description of deploying UCS as part of an eServices solution, see the *eServices Deployment Guide*.

Prerequisites

Functioning environment including:

- Management Framework: DB Server, Configuration Server.
- Genesys Administrator or Configuration Manager.
- RDBMS, either Oracle or Microsoft SQL.
- Java Environment and Libraries for eServices and UCS. This is a single component provided on your UCS product CD.