![Genesys]

User's Guide

Configure UCS Application

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Configure UCS Application

Purpose: To configure a UCS Application object.

Contents

Configure UCS Application for Context Services
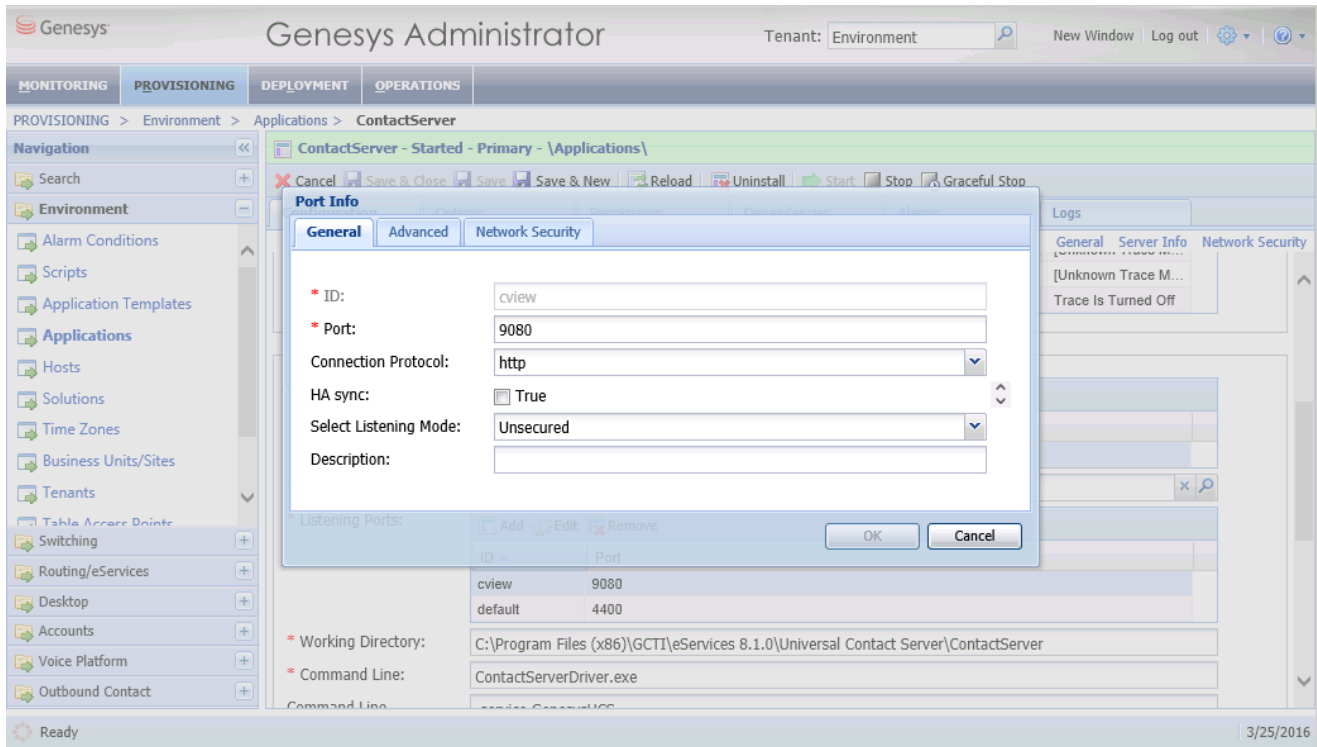
Prerequisites: It is preferable to set up the database and configure a DAP before creating the Application object.

1. On the **General** tab, enter a name.

2. On the **Server Info** tab, enter a host name and add a standard `cview` port with its protocol set

3. On the **Start Info** tab, enter an arbitrary character. The real values will be entered during insta

4. On the **Connections** tab, add connections to the UCS DAP, Message Server, and Stat Server.

5. On the **Options** tab, in the `cview` section:

   1. Set `enabled` to `true`.

   2. Set `tenant-id` to the identifier of the tenant with which UCS will be associated.

   3. Set other configuration options as needed. All options are described on the Configuration O page.

> **Important**
>
> The underscore character (_) is not supported for host names that UCS connects to. Having this character in a host name can result in unstable behavior, such as inability to connect to the target host. Note that RFC 1123, section 2.1 "Host Names and Numbers" limits host names to letters, digits, and hyphen. If a host that UCS connects to contains underscore in its name, Genesys recommends that you create an alias and change the host name in the Configuration Layer.

Next Steps

1. Optionally, configure UCS to use TLS.

2. Optionally, configure role privileges for UCS.

3. Install UCS. Installing UCS is a simple matter of launching the installation entering Configuration Server login information.