GENESYS™

User's Guide

Configure DAP

4/9/2025

Configure DAP

Purpose: To set up the DAP (Database Access Point) that UCS will use.

Contents

Prerequisites

RDBMS, either Oracle or Microsoft SQL. See also the eServices 8.0 Deployment Guide.

Procedure

1. Create a new DAP, using the appropriate template. On the General tab:
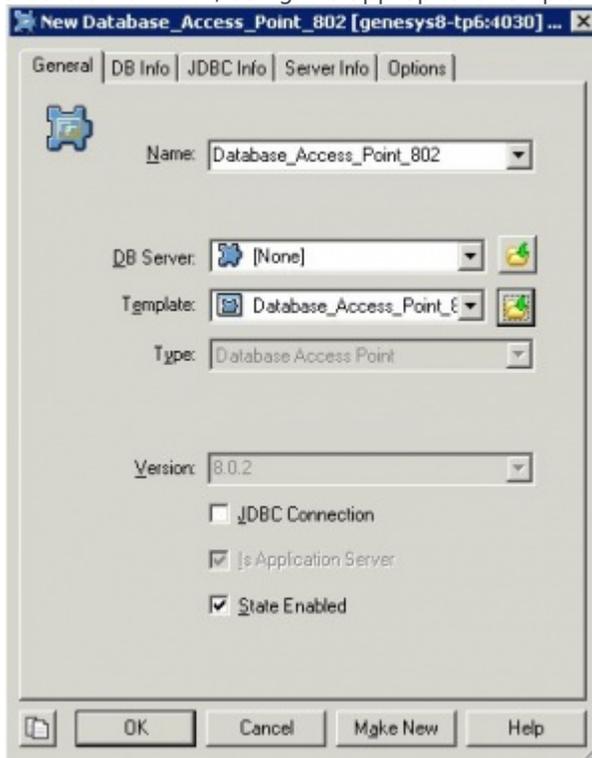
    a. Enter a name for the DAP.

    b. Do not enter anything in the DB Server field.

    c. Select `Enable JDBC access.`

2. On the Database Information tab:
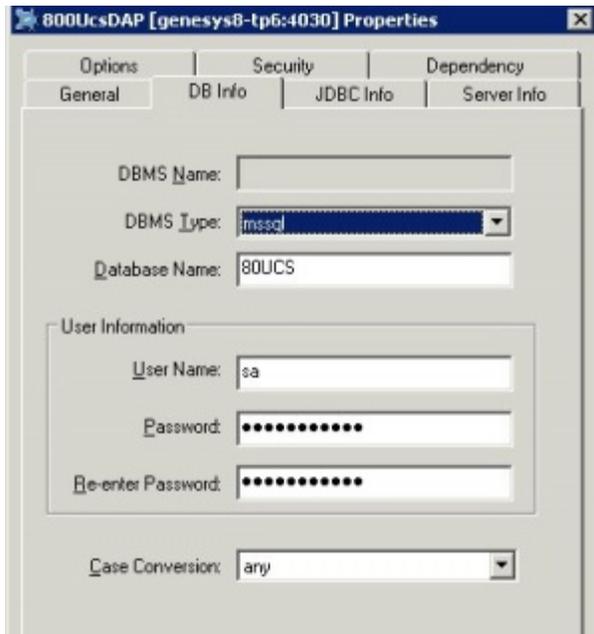
    a. Enter the DBMS type, database name, user name, and password.

    b. Set Case Conversion to any, and leave the DBMS Name field clear.

3. On the JDBC Info tab, enter the role (Main).
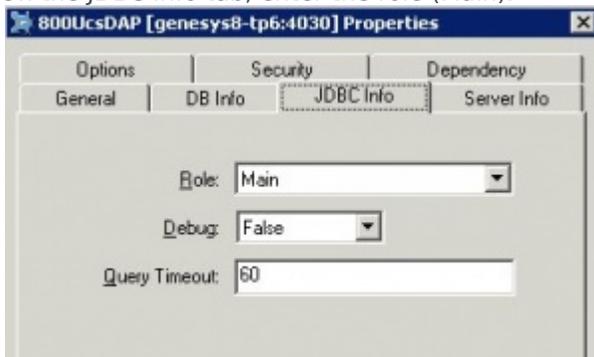
4. On the Server Info tab, enter the host name and port number.
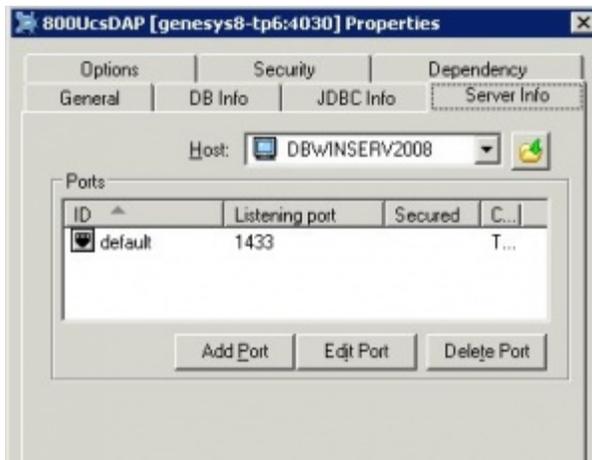
> **Important**
> To connect to an Oracle RAC (Real Application Cluster), see this additional information.

Next Steps

Configure a UCS Application object.