

GENESYS

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User's Guide

Configure DAP

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Purpose: To set up the DAP (Database Access Point) that UCS will use.

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Prerequisites

RDBMS, either Oracle or Microsoft SQL. See also the eServices 8.0 Deployment Guide.

Procedure

1. Create a new DAP, using the appropriate template. On the General tab: New Database_Access_Point_802 [genesys8-tp6:4030] ... 🗙

General DB Info JI	DBC Info Server Info Options Database_Access_Point_802
<u>D</u> B Server: T <u>e</u> mplate:	🔀 [None] 💽 🛃
Туре:	Database Access Point
⊻ersion	8.0.2
ОК	Cancel Mgke New Help

- a. Enter a name for the DAP.
- b. Do not enter anything in the DB Server field.
- c. Select Enable JDBC access.
- 2. On the Database Information tab:

Options		Securit	y	De	ependency
General	DB In	fo	JDBC In	fo	Server Info
DBM	S <u>N</u> ame:				
DBM	IS Type:	mssql			•
Databas	e Name:	80UCS			
User Informa	tion				
Use	er Name:	sa		_	
E	assword:	•••••	•••••	_	
<u>B</u> e-enter Pa	assword:	•••••	•••••		
C C		anu			-

- a. Enter the DBMS type, database name, user name, and password.
- b. Set Case Conversion to any, and leave the DBMS Name field clear.

. Or	n the JDBC I	nfo tab,	enter	the role	e (Main).	
>	800UcsDAP [genesys8-l	p6:4030] Propert	ies	×
	Options	1 9	Security	1	Dependency	1
	General	DB Info	J	DBC Info	Server Info	
		Bole: M	ain alse	•	•	
	Query	Timeout: 60)			

4. On the Server Info tab, enter the host name and port number.

Options	Sec	curity	Dep	endency Server late
General	DB Info	JDBC Ir	nto [Server Into
	Host:	DBWINSEF	V2008	- 4
Ports	Tear In			
ID A	Listen	ing port	Secured	C]
🖤 default	1433			T
	Add Port	Edit Po	rt De	lete Port

Important

To connect to an Oracle RAC (Real Application Cluster), see this additional information.

Next Steps

Configure a UCS Application object.