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API Reference

Update State Extension

Update State Extension

```
PUT /genesys/1/cs/services/${service_id}/states/${state_id}/extensions/${ext_name}
```

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Description

This operation replaces the extension value with a new extension value. The former value of the extension is lost.

Operation

Updates a state's extension value

ID	CV.WS.SRV.17		
Method	PUT		
URL	/genesys/1/cs/services/{service_id}/states/{state_id}/extensions/{ext_name}		
Name	Type	Mandatory	Description
URI Parameters			
{service_id}	integer	yes	The ID of the service.
{state_id}	integer	yes	The ID of the state.
{ext_name}	string	yes	The name of the extension.
Body			
<extension> or <extension>[\	value	yes	Values for one or more extensions.

Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See [HTTP Response Codes and Errors](#) for further details on the possible codes that this operation can return.

Response

HTTP code	200
HTTP message	OK

Example

Operation: Update a multi-valued extension

```
PUT /genesys/1/cs/services/8389/states/1/extensions/Satisfaction
```

```
[
  {
    "rating":2,
    "pertinence":8,
    "usefull":true,
    "place":"Terranova mexico resort"
  },
  {
    "rating":8,
    "pertinence":4,
    "usefull":false,
    "place":"Fancy resort Paris"
  }
]
```

Result

204 No Content

Operation: Update a single-valued extension

```
PUT /genesys/1/cs/services/8389/states/1/extensions/Feedback
{
  "FeedbackType":"survey",
  "rating":7,
  "notes":"warm welcome at frontdesk, thanks for the nice trip"
}
```

Result

200 OK