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User's Guide

UCS Role Privileges

UCS Role Privileges

Purpose: Describes the role privileges that are specific to UCS.

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Description

Roles determine what actions a specified user may perform on a specified object. In UCS/CS, the user is most commonly an application; for further explanation, see [Role-Based Access Control](#) in the Context Services Developer's Guide. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator.

To enable the use of roles, the `use-role` option must have the value `true`.

Framework 8.0 Genesys Administrator Help and the *Genesys Security Guide* provide general information on how to use Genesys Administrator and Management Framework to configure access permissions.

Privilege Groups

The following tables place privileges in related groups, as they appear in Genesys Administrator.

Customer related

| Privilege |
|-----------------------------------|
| Create Customer Profile |
| Create Customer Profile Extension |
| Delete Customer Profile Extension |
| Read Customer Profile |
| Read Customer Profile Extension |
| Update Customer Profile |
| Update Customer Profile Extension |

Service related

| Privilege |
|--------------------------|
| Create Service Extension |
| Delete Service Extension |
| Read Service |
| Read Service Extension |
| Start Service |
| Stop Service |
| Update Service Extension |

State related

| Privilege |
|------------------------|
| Create State Extension |

| Privilege |
|----------------------------------|
| Delete State Extension |
| Read State |
| Read State Extension |
| Start State |
| Stop State |
| Update State Extension |
| Task related |
| Privilege |
| Create State Extension |
| Delete State Extension |
| Read State |
| Read State Extension |
| Start State |
| Stop State |
| Update State Extension |
| Create Task Extension |
| Delete Task Extension |
| Read Task |
| Read Task Extension |
| Start Task |
| Stop Task |
| Update Task Extension |
| Schema management related |
| Privilege |
| Create Id Keys |
| Create Profile Extension Schema |
| Create Service Extension Schema |
| Create States Extension Schema |
| Create Tasks Extension Schema |
| Read Business Attributes |
| Read Genesys Administrator Roles |
| Read Id Keys |
| Read Profile Extension Schema |
| Read Service Extension Schema |
| Read States Extension Schema |
| Read Tasks Extension Schema |

System management related

| Privilege |
|------------------------------|
| Change server mode |
| Get content from interaction |
| Read server information |