

GENESYS

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User's Guide

Sizing Calculator

Sizing Calculator

Before deploying Context Services (CS) for your Conversation Manager solution, you must estimate the size of solution that will be able to handle the expected user load. Genesys recommends that you download the **CS Storage Sizing Calculator**, an Excel spreadsheet that you can use to help calculate the number of Context Services nodes required for your production deployment.

CS Storage Sizing Calculator

CS-StorageSizing.xlsx

Using the Sizing Calculator Spreadsheet

To use the sizing calculator, The following information is required:

- Approximate event size in bytes for event start/end/update of service/state/task (including extension data). You can extract this information from the JSON of the events.
- Number of update events per services/states/tasks
- · Number of states/tasks per service
- · Number of Cassandra nodes and replication factor
- Retention policy in days and number of conversation per day

The sizing calculator takes into account Cassandra storage specifics such as Replication Factor (storage size is multiplied by 3 as default replication), compression (ratio is estimated to 0.40 by default), and compaction overhead which requires more storage during cycles of data re-organization by Cassandra.

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Input Example

Events Parameter	Event Size (bytes)	Number of Events		Comments	
service start event	246	1			
service end event	227				
service update event(s)	291	0			
state start event	210	5			
state end event	225				
state update event(s)	192	0			
task start event	208	10			
task end event	228				
task update event(s)	165	0			
Volume Parameter	Value	Comments			
Number of Conversations per Day	160000				
Conversations life (days)	90				
Number of storage nodes	4				
Replication Factor	3				
Constants	Value	Comments			
Compression ratio	0,50				
CommitLog Size (MB)	8192,00				

Output Example

Calculations				
Description	Value	Comments		
Number of events				
per conversation	32			
Size of conversation				
in storage (bytes)	7008			
Number of Activities	2560000			
Description	Total	Comments		
Estimated disk size (MB)	80117,80			

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Genesys Context Services - Sizing Output				
Data Size (MB)	80 118			
Cluster Data Size (MB)	240 353			
Data Size per node MB)	60 088			
Disk usage per node (MB)	128 369			
Grand Total (MB)	513 475			

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