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User's Guide

Configure UCS Application

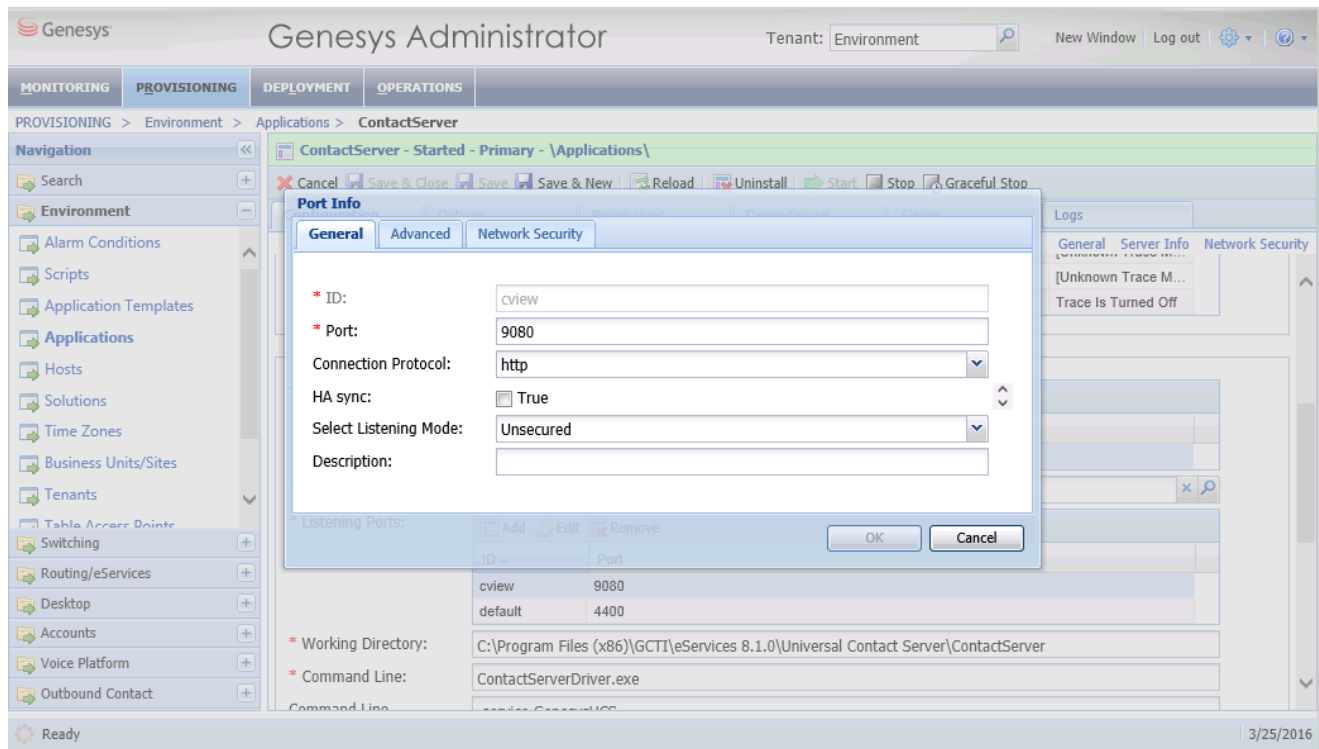
Configure UCS Application

Purpose: To configure a UCS Application object.

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Configure UCS Application for Context Services



Prerequisites: It is preferable to set up the database and configure a DAP before creating the Application object.

1. On the **General** tab, enter a name.
2. On the **Server Info** tab, enter a host name and add a standard cview port with its protocol set
3. On the **Start Info** tab, enter an arbitrary character. The real values will be entered during inst:
4. On the **Connections** tab, add connections to the UCS DAP, Message Server, and Stat Server.
5. On the **Options** tab, in the cview section:
 1. Set enabled to true.
 2. Set tenant-id to the identifier of the tenant with which UCS will be associated.
 3. Set other configuration options as needed. All options are described on the [Configuration C page](#).

Important

The underscore character (_) is not supported for host names that UCS connects to. Having this character in a host name can result in unstable behavior, such as inability to connect to the target host. Note that RFC 1123, section 2.1 "Host Names and Numbers" limits host names to letters, digits, and hyphen. If a host that UCS connects to contains underscore in its name, Genesys recommends that you create an alias and change the host name in the Configuration Layer.

Next Steps

1. Optionally, configure UCS to **use TLS**.
2. Optionally, configure **role privileges** for UCS.
3. Install UCS. Installing UCS is a simple matter of launching the installation entering Configuration Server login information.