

## **GENESYS**

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User's Guide

Configuration

## Configuration

This chapter covers configurations for your Context Services installation.

Page	Summary
Configuring Business Attributes	How to map Context Service keys to Business Attribute key-value pairs.
Assigning Roles	How to configure and assign roles to your Context Services application.
Configuring Pulse	How to configure Pulse for your Context Services application.
Configuring Tenancy	How to configure Pulse for your Context Services application.
Purging Services	How to configure purge tasks your Context Services application.
Set Conversation Expiration	How to configure expiration dates by type of conversation instead of instancing purge scenarios.
Options reference	All the GMS options available to configure Context Services in GMS.

User's Guide 2