

GENESYS

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User's Guide

Auto-Completing Services

Auto-Completing Services

Added in 8.5.111

Instead of manually completing a service, you can enable the auto-completion by setting the autocomplete-enabled option to true and by configuring an auto-complete-after time in your application configuration. In this scenario, the system will wait the given auto-complete-after time to complete the service after its last update and/or the last updated to its nested states and tasks.

For example, to auto-complete a service that is inactive more than 20 seconds, use the following configuration in your Context Services application:

auto-complete-enabled= true
auto-complete-after=20

Note that you can override this configuration in the REST query that starts the service.

Important

If you modify the auto-complete-after configuration parameter at runtime, only the new services will use its new value for auto-completion. Services that were created before the value changed will keep on using the former default value.