Genesys Interaction Recording Solution Guide

Deploying Cassandra

5/5/2025

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Before you start installing and configuring Genesys Interaction Recording (GIR), you must first install and configure Cassandra. GIR supports Cassandra version 1.2 or 2.2.

For new deployments, use Cassandra 2.2. The procedures below are meant to serve as a quick guide on how to do this. For more detailed information, see the Cassandra 2.2 documentation.

For general instructions and guidelines, select one of the following links:

- Installing and Configuring Cassandra 2.2
- Upgrading to Cassandra 2.2