Genesys Interaction Recording Migration Guide

Upgrading Interaction Recording Web Services

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Contents

Upgrading Interaction Recording Web Services

This page describes how to upgrade to the latest version of the **Interaction Recording Web Services** component in an existing GIR installation using Interaction Recording Web Services. If you are using Web Services and Applications and are trying to migrate to use the Interaction Recording Web Services component, refer to Migrating to Interaction Recording Web Services from Web Services and Applications for migration instructions.

Upgrading the Cassandra Schema for Interaction Recording Web Services

Important

- If you are running both Web Services and Applications and Interaction Recording Web Services together (for example, if you are using Workspace Web Edition), a common database schema is used. Either follow the schema upgrade instructions below, or follow the schema instructions described in the Web Services and Applications Migration Guide.

- Schema version 8.5.201.09 is used by all versions of RWS up until 8.5.202.19.

- Schema version 8.5.201.79 or 8.5.201.84 (these versions are identical) is used by RWS versions from 8.5.202.19 until 8.5.202.70.

- Schema version 8.5.202.34 is used by RWS versions 8.5.202.97 and later.

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If you currently have Cassandra 1.2 installed:

Complete the following steps on one node where you have installed **cassandra-cli**:

1. Make note of your current Interaction Recording Web Services (RWS) version.

2. Copy the **Interaction Recording Web Services install CD**/**data** directory to the **Cassandra** node.

3. In the data directory, notice that there are text files (for example, **cf-schema-<version>.txt**), for each version of RWS. Run all the Cassandra upgrade scripts after your currently installed version of RWS until the latest file, which is **cf-schema-8.5.202.34.txt**.
   For example, if your RWS version is 8.5.201.42, you will need the following scripts:

- **cf-schema-8.5.201.84.txt**

- **cf-schema-8.5.202.34.txt**

Note: If you previously installed **cf-schema-8.5.201.79.txt** (delivered with previous releases), do not upgrade to **cf-schema-8.5.201.84.txt**, as the schema files are identical.

4. For each appropriate **cf-schema-<version>.txt** file, run the following command to update the Cassandra schema:

```
cassandra_install_dir/bin/cassandra-cli -h cassandra_host --file cf-schema-<version>.txt
```

...where:
`cassandra_install_dir` is where Cassandra is installed on the node.

`cassandra_host` is the host name (FQDN) or IP address of the Cassandra node.

If you currently have Cassandra 2.2 installed:

Complete the following steps on one node where you have installed **cqlsh**:

1. Make note of your current Interaction Recording Web Services (RWS) version.

2. Copy the *Interaction Recording Web Services install CD*/**data** directory to the **Cassandra** node.

3. In the data directory, notice that there are **cql** files (for example, **cf-schema-<version>.cql**), for each version of RWS that supports Cassandra 2.2. Run all the Cassandra upgrade scripts after your currently installed version of RWS until the latest file, which is **cf-schema-8.5.202.34.cql**.
   For example, if your RWS version is 8.5.201.75, you will need the following scripts:

   - **cf-schema-8.5.201.84.cql**

   - **cf-schema-8.5.202.34.cql**

   Note: If you previously installed **cf-schema-8.5.201.79.cql** (delivered with previous releases), do not upgrade to **cf-schema-8.5.201.84.cql**, as the schema files are identical.

4. For each appropriate **cf-schema-<version>.cql** file, run the following command to update the Cassandra schema:

```
cassandra_install_dir/bin/cqlsh cassandra_host -f cf-schema-<version>.cql
```

...where:
`cassandra_install_dir` is where Cassandra is installed on the node.

`cassandra_host` is the host name (FQDN) or IP address of the Cassandra node.