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Genesys Interaction Recording Solution Guide

Minimum Recommended Versions

12/19/2025

Minimum Recommended Versions

The following tables contain a list of the minimum recommended versions for **Direct Dependencies** and **Indirect Dependencies**. You should check the contributing product release notes for important product information. Contact **Genesys Customer Care** if you have questions about your prerequisite versions.

Important

- You should check the contributing product release notes for important product information. Contact [Genesys Customer Care](#) if you have questions about your prerequisite versions.
- Versions appended with a * indicate that the dependent software has been changed to support either new functionality or it has corrected previously broken functionality. Review the release notes if you're considering to update only some of the dependent versions.

For current information about the latest features that were delivered, refer to the [New in this Release](#).

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Direct Dependencies	
TIP	Minimum Recommended Version TIP
VP Resource Manager	8.5.059.63049.68020.07020.07009.09009.09009.09008.59188.61188.61178.39178.39178.95178.64178.641#60.42
SIP Server	8.1.108.34108.96108.96108.76108.06108.06108.06108.06108.73108.73108.54108.54108.54108.54108.42#02.28
Genesys Info Mart	8.5.018.54018.54018.540N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A

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Indirect Dependencies Minimum Recommended Version															
TIP															
Contact Server															
Chat Server	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	8.5.20	N/A