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Genesys Interaction Recording Solution Guide

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The Genesys Interaction Recording (GIR) 8.5 Solution Guide provides an overview of Genesys Interactive Recording. These pages are valid for all 8.x releases of Genesys Interaction Recording.

Genesys Interaction Recording (GIR) can be deployed in a single-tenant environment or in a multi-tenant environment. To successfully deploy GIR you must follow the instructions provided, in the order that they appear:

- [Deploy GIR in a Single-Tenant Environment](#)
- [Deploy GIR in a Multi-Tenant Environment](#)

<h3>About Genesys Interaction Recording</h3> <p>Find out about Genesys Interaction Recording:</p> <hr/> <ul style="list-style-type: none">OverviewHow It WorksNew in this ReleaseGetting Started <p style="text-align: right;">all topics></p>	<h3>Features and Architecture</h3> <p>Find out about the supported features:</p> <hr/> <ul style="list-style-type: none">Core ComponentsEncryptionArchiving and MetadataMedia Lifecycle Management <p style="text-align: right;">all topics>></p>
<h3>Installation and Configuration</h3> <p>Find out about how to install and configure the solution:</p> <hr/> <ul style="list-style-type: none">Web Services and ApplicationsSIP ServerGVPSpeechMiner <p style="text-align: right;">all topics></p>	<h3>Other Information</h3> <hr/> <ul style="list-style-type: none">Disk Storage RecommendationsTroubleshootingTransport Layer Security <p style="text-align: right;">all topics>></p>

