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Genesys Interaction Recording Migration Guide

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Welcome to the *Genesys Interaction Recording Migration Guide*. This document provides information about migration and upgrading. See a summary of sections below.

Migrating

Use this section to learn more about migrating to Interaction Recording Web Services from Web Services and Applications.

[Migrating to Interaction Recording Web Services from Web Services and Applications](#)

Upgrading

Use this section to learn more about upgrading to the latest version of the Interaction Recording Web Services component from an existing GIR installation using Interaction Recording Web Services.

[Upgrading Interaction Recording Web Services](#)